GHPP – FAQ

1. **What is the typical range of GHPP enrollment fees? Is there a maximum enrollment fee?**
   GHPP response:

There is no income limit for GHPP. However, GHPP clients may be required to pay an annual enrollment fee. The amount of the enrollment fee is based on the client's adjusted gross income. For adjusted gross income between 200 and 299 percent of the federal poverty level, the annual enrollment fee shall be 1.5 percent of adjusted gross income. For adjusted gross income equal to or greater than 300 percent of the federal poverty level, the annual enrollment fee shall be 3 percent of adjusted gross income.

- https://www.dhcs.ca.gov/services/ghpp/Pages/Qualify.aspx#financial

2. **How can beneficiaries access mental health services through GHPP?**
   GHPP response:

The referral must come from your Special Care Center (SCC) or Primary Care Physician (PCP). If you think that you need to see a specialist, contact your SCC physician or nurse coordinator to obtain a referral. The specialist must be a Medi-Cal Provider and willing to accept Medi-Cal rate for payment and must coordinate the care with your SCC and PCP.

- Mental Health Services are listed under the benefits
- https://www.dhcs.ca.gov/services/ghpp/Pages/Benefits.asp

3. **How long on average does it take to get new applications approved?**
   GHPP response:

Our goal is to process completed applications in as timely a manner as possible, which generally is under 30 days from when the application is complete.

4. **List of providers for beneficiaries with Sickle Cell Disease?**
   GHPP response:

Sickle Cell Disease providers may be found at the following

- https://www.dhcs.ca.gov/services/ccs/scc/Pages/SickleCell.aspx

5. **How many people work in the GHPP office?**
GHPP response:

There is no GHPP office. Support for the GHPP is dispersed between different divisions and sections within the Department of Health Care Services - policy, eligibility and authorization.

6. **Health Insurance Premium Reimbursement Program (HIPR) – Is there an income cap?**
GHPP response:

There is no income cap for HIPR.

7. **If a patient has Medi-Cal and their plan does not cover in-home transfusion or home health aid, will GHPP cover them?**

Those are services which GHPP may cover, if they are determined to be medically necessary. See https://www.dhcs.ca.gov/services/ghpp/Pages/Benefits.aspx

8. **What is the minimum and maximum you can make?**

There is no income limitation. However, some clients may pay a yearly enrollment fee. The enrollment fee is based on the client's income and family size.

9. **Does GHPP cover services for patients while out of state?**

No. GHPP will only pay for services that are rendered inside the state of California.

- https://www.dhcs.ca.gov/services/ghpp/Pages/ClientFAQ.aspx#cq7